



KARL ANDERSSON & SÖNER
SINCE 1898

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QUALITY POLICY FOR KARL ANDERSSON & SÖNER

Karl Andersson & Söner has since 1898 held on to the founder Karl Andersson's mission "**to only produce sustainable and durable furniture**". This, we are still doing. We have our own production facility, from planks and boards to finished furniture in Huskvarna, Sweden.

The right quality is when the product from Karl Andersson & Söner is delivered to the customer and meets his needs and expectations.

Right quality is achieved by:

- Developing products in line with Karl Andersson & Söner's business idea.
- Complying with given specifications and requirements.
- Doing the right things from the beginning in each and every manufacturing operation.
- Prioritizing preventive measures and constantly striving for improvements.
- When errors occur prevent recurrence.
- Handle complaints quickly and efficiently when they arise.
- Deliver on time.

For quality and efficiency is to be maintained, we must have well-trained and skilled staff and equipment and machinery kept in good condition. A spirit of having the house in order must prevail within the company. This make our company competitive with the outside world.